

College Life Laundry Service Agreement



Name: _____

Email: _____

Phone: _____

Pickup Address: _____

PO Box 111
Charlottesville, VA

(434) 466-7356
info@collegelifelaundry.com

***Pick Your Plan**

Sign up for the full year and receive a substantial discount on the second semester!

Please
Circle
One:

Plan	Semester	Full Year
10lb	\$299	\$589
20lb	\$374	\$699
30lb	\$424	\$798

***10lb, 20lb, and 30lb represent the weight allotment per week.**
***Full Year Plans may be paid in two equal installments if requested.**

Payment Options

Name of Cardholder: _____

Cardholder Email Address: _____

Card #: _____

Expiration Date: _____ 3-Digit Security Code: _____

Billing Address: _____

Disclaimer: I agree to allow College Life Laundry to charge my credit card for all charges related to my plan selection, dry cleaning, and overage charges. Furthermore, I have read the terms outlined on the rear page of this agreement and agree to conditions and understand that my plan renews each academic term unless cancelled per the terms outlined on the backside of this page.

Cardholder Signature: _____ Date: _____

TERMS AND CONDITIONS:

College Life Laundry is pleased to provide professional pick up and delivery laundry services to our Customers and offers quality and convenience at an affordable price. We offer you, our Customers, our services subject to your compliance with and acceptance of the terms and conditions stated and set forth below. Your use of the College Life Laundry indicates your agreement to be bound by the terms and conditions contained herein. Please read the following provisions carefully and if you do not so agree, you should inform us and cease using the service immediately. This agreement is strictly between College Life Laundry and its Customers and does not in any way constitute or imply any relationship with any other parties.

Please Read This Agreement: This is a Membership Agreement between College Life Laundry, LLC. ("College Life Laundry"), a Virginia-based company and the member ("Customer"), an individual, for pickup and delivery wash and fold laundry services. You are purchasing a prepaid wash-and-fold membership contract, which will renew each academic term unless otherwise cancelled per the terms outlined below in Section 3. College Life Laundry reserves the right to deny service to any Customer at the discretion of the company. The following terms of service apply to your membership and your contract:

1. Liability

Disclaimer: College Life Laundry will provide each Customer with a laundry bag; that bag remains the property of College Life Laundry and must be returned to us when services terminate. College Life Laundry reserves the right not to pick up items that are not inside of these bags. The Customer agrees not to include any of the following items inside their wash and fold laundry bag given to College Life Laundry representatives for service: (i) non-washable items, (ii) items that are labeled for hand washing and/or dry cleaning only, or (iii) any other items not meant for laundering or dry cleaning. The Customer is responsible for any and all damage caused by any items left in the Customer's clothing or laundry bag that cause damage to the clothing, the cleaning machines, or any other property of College Life Laundry or its other parties or Customers. College Life Laundry is not responsible for, and shall not pay for, any loss, damage or theft of items left unattended by the Customer for pick up or delivery.

Missing or damaged items must be reported to College Life Laundry within three (3) days of receiving your delivered laundry. If a Customer is able to provide proof of purchase and purchase amount of the lost or damaged item, College Life Laundry will provide a refund up to fifty (\$50) dollars for each individual item and a maximum total reimbursement per Customer of One-Hundred (\$100) dollars per academic year. College Life Laundry is not liable for any preexisting damage to garments and reserves the right to return any item without cleaning it any preexisting damage is found or if we have a concern about the colorfastness or the age or weakness of the fabric.

2. Payment:

Customer, or their representative, agrees to pay the total cost of their selected plan (plus any applicable taxes) according to this agreement and their credit card issuer agreement. Service will not begin until College Life Laundry has received payment. Services that have been paid for but go unused do not carry over from week to week, or from semester term to semester term.

In the event that the Customer's laundry bag, in a given service week, exceeds the weight allotted by their plan, a fee of \$1.75 will be charged for each additional pound; any additional fees will be charged to cardholder's credit card. Scale readings are rounded up to the next whole pound for processing purposes.

All sales are final and all payments are non-refundable after payment has been processed. College Life Laundry shall have no obligation to refund any amounts paid by the Customer after that time period. If the Customer's account is referred to collections for non-payment or per a credit card chargeback, Customer agrees to pay all costs associated with that collection or chargeback activity.

3. Auto-Renewal:

Service will auto-renew each academic term. The Customer agrees to allow College Life Laundry to charge their credit card in advance of each academic term for that forthcoming term. *Customer must notify College Life Laundry at least fourteen (14) days prior to the commencement of the term if they wish to cancel services or service will be automatically renewed.* In order to cancel laundry service, a written request for cancellation, along with the "College Life Laundry" bag must be mailed to PO Box 111, Charlottesville, VA 22902 or returned to our offices a minimum of fourteen (14) days prior to the commencement of the academic term. Exceptions may be made on a case-by-case basis.